



Regulatory Working Group - Revised Minutes

Friday 7 June 2019 - 1.30pm to 3.30pm

Ocean Shores Country Club, Orana Rd, Ocean Shores NSW 2483 (02) 6680 1008

Present:

Peter Ryan (Chair, Regulatory Working Group)

Mat Morris (General Manager, North Byron Parklands)

Rob Doolan (Planner, North Byron Parklands)

Annette Perkins (Manager, FFB)

Neil Johnson (Community Manager, North Byron Parklands)

Claire Atkins (Community Advocate, north Byron Parklands)

Brandon Saul (Event Manager, FFB)

Georgia Beehag (Operations Manager, Splendour in the Grass)

Laurel Cohn (Community Representative)

Peter Mair (SES)

Inspector Matt Inwood (RFS)

Commander Mark Somers (SES)

Kerrie McConnell (TSC)

Agenda Items

1. Introductions

The meeting opened at 1.35pm. The Chairperson welcomed the group who introduced themselves, including the new attendees being Council appointed representatives Kerrie McConnell and Jess Gilmore, who have been nominated to represent Tweed and Byron Councils, respectively.

2. Apologies

Chris Larkin (BSC), Ray Darney (Community Representative), Daniel Wills (RMS), Sergeant Peter Miller (NSW Police), Matt Kehoe (NSW Police), Alan Bawden (RFS), Elise Huntley (SITG).

3. Confirmation of Previous Minutes

The draft minutes of the 25 October 2018 meeting were revised following minor edits and were subsequently posted on the Parklands website. This meeting confirmed these revised minutes. There were no action items that formed part of these minutes.

4. Permanent Approval

Parklands holds permanent approval for the following activities:

- *Splendour in the Grass* catering for up to 50,000 patrons over five days;
- *Falls Festival Byron* catering for up to 35,000 patrons over five days;
- Medium events up to 25,000 patrons over three days, either cumulative or separate;
- Small community events catering for up to 5,000 patrons over five days, either cumulative or separate; and
- Minor community events up to 1,500 patrons over two days, either cumulative or separate.

Issue	Key Performance Indicators
Traffic Management	<ul style="list-style-type: none">• A minimum level of service (LoS) C is to be maintained at the Yelgun interchange including merges and diverges.• The level of service for local traffic and through traffic on the Tweed Valley Way should not fall below a Los D, with a maximum of Los E for no more than 4 hours a day.• Queue lengths on the link road between Tweed Valley Way and the Yelgun interchange must be limited to a maximum of 60 metres.• Queue lengths on the interchange ramps must not be within 210 metres of the start of the ramp.• On-site queuing is not to extend onto the Pacific Highway or the Tweed Valley Way at any time.

Noise Management	<ul style="list-style-type: none"> • Overall compliance with the noise limits in Table 8 (of the Consent) for the duration of a large event. • Effectiveness of noise mitigation, management and response measures, including monitoring results contained within the Noise Impact Report required under Condition D46.
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Subject to successfully meeting the above KPIs the following glidepath for patron numbers applies:

Splendour in the Grass – 42,500 to 50,000; and
 Falls Festival Byron – 30,000 to 35,000.

In order to successfully operate events in such a way, Parklands has developed a range of management plans as shown in Figure 1 below.

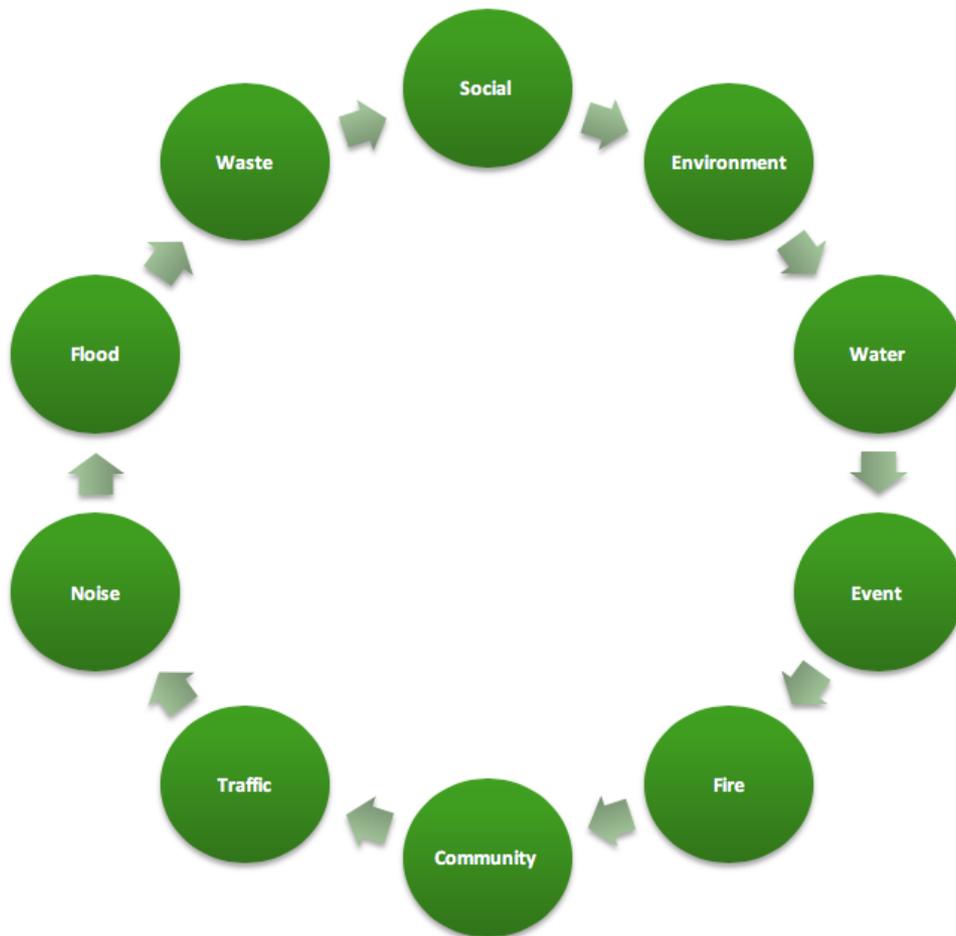


Figure 1. Parklands Management Plans

Approval has also been granted for the conference centre for up to 180 attendees and accommodation for 120 people.

Infrastructure works for SITG19 to increase to 42,500 patrons are well under way and include:

- Northern access road to Wooyung Road;

- T-intersection at Wooyung Road; and
- Reducing the gradient at Gate A (adjoining Jones Road) for safer bus ingress/egress.

Laurel C asked about the status of the Voluntary Planning Agreement (VPA) and where it was at. Mat M advised Parklands had met with Council and are now awaiting a list of public infrastructure works that pertain to the north of the Shire (which Parklands is keen to see the money spent in this area). Claire A advised this was in accordance with the feedback from the community consultation processes as part of the EIS.

5. RWG Terms of Reference

The Chairperson issued the RWG members a revised draft Terms of Reference for comment or acceptance on Friday 24 May 2019. The Chairperson advised that the TORs had undergone a few simple revisions to reflect the new consent for permanent events at North Byron Parklands. These primarily related to Condition D18, the actions the RWG is required to review, whereby several reports were reviewed, which has been replaced in the new consent by more of a focus on overall performance and community input.

A number of minor comments were provided by Laurel Cohn and incorporated into the final ToRs for the RWG. One slight correction was advised by Mark Somers, in that SES is singular, i.e. Service, not Services. The TORs have been edited to reflect this and will be issued as a final.

ToRs will be placed on the Parkland' website. The Chairperson thanked both Laurel and Ray for their long standing role as community representatives.

6. Falls Festival Byron 2018/19 Summary

Brandon S provided a summary as follows:

- Very low key event;
- Patrons well behaved; and
- No major issues experienced.

Mark Somers noted a difference between experienced, highly organised events such as Falls and other regional music events.

Weather

Dry weather leading up to and during the event. Day time temperatures typically 29-30 degrees. The flood risk rating remained on the lowest alert level (white) for the duration of the event.

Traffic

No traffic related calls to the community hotline.

All traffic related KPIs were met throughout the entire event including camper bump in and bump out days.

Noise

1 noise complaint - During the FFB18/19 one South Golden Beach resident contacted the Community Manager to lodge a noise complaint. The Community Manager and Acoustic Monitors visited the complainant's address to discuss their complaint and take noise measurements. The noise source was identified as a neighbour's New Year's Eve party.

Community Hotline

3 calls to the hotline over the duration of the event - Apart from the one noise complaint which turned out to not be related to the event there were two further complaints made by the same resident regarding use of fireworks. Review of the unattended noise loggers confirmed on two separate occasions late at night a short spate of fire crackers. The complainant contacted NSW Police and the Police advised "the incidents were investigated and advised the fireworks were of a type that posed no serious threat. Police advised the festival that they were happy with festival messaging, including signage, measures and processes in place to discourage the use of fireworks."

7. SITG19 Update

Ticket Sales and Patrons

- on sale Thu 11 April
- Sold out on first day
- Event dates: Fri 19 – Sun 21 July, Campers arrive from Wed 17 July, soft opening of event Thu 18 July (per usual)

Increased capacity 42,500

- Camping tickets 18,500 (reduced from 19,250 in 2018) This is to allow for an increase in size of the event area.

Crowd Management

- Importance of crowd management at the event;
- Works taken place to allow for the stage to be moved back 8m allowing additional square meterage on the dance floor area. This was determined in consultation with Crowd Management expert consultants;

- In preparation for a capacity increase the event trialled, with success, some additional crowd management systems last year based on crowd flow and crowd movements in and out of the amphitheatre.
- Additional improvements for 2019
 - New walkway in and out of the amphitheatre from the back of the Tipi Forest into the Amphitheatre (Northern side of the amphitheatre)
 - Updated comprehensive Amphitheatre Management Plan including walkway management plans and barrier/amphi egress plans
 - New structure of management in Amphitheatre that is specifically related to crowd flow and crowd patterns

Traffic and transport

- TMP lodged with Byron Shire Council and Tweed Shire Council
 - Byron Shire Council approved
 - Some updates with Tweed Council – Secondary egress point for campers on Monday via Wooyung Road
- Traffic plans updated to reflect increase in capacity and increase in day patrons.
- Bus travel is incentivising patrons this year by reviewing the bus ticket cost and offering the bus ticket online so that patrons don't have to line up on site and this also allows us to review the bus timetable based on ticket sales prior to the event.
- Bus timetable has been reviewed based on advice from bus companies and we have also increased services this year to cater for the increased day patronage

Laurel C stated that when reviewing the TMP there was an absence of any maps signifying the entry gates. Mat M advised these maps formed part of the Council approved Traffic Control Plan set.

Compliance

- Police
 - SITG have had an initial planning meeting with NSW Police for this year's event and are underway with our regular consultation. Splendour has met the new superintendent.
- Community Grants
 - Now open, and will close and be allocated prior to the event;
 - Community fundraiser tickets have now closed and SITG have had amazing uptake this year, more than previous years.
- New initiatives

- Joined initiative with other festivals for BYO water bottles to Splendour – expansion on our own BYO Bottle campaign;
- Reusable cups offered this year, no single use cups will be distributed across the bars;
- “Carton and co” water will be sold instead of PET bottles. Further to this all vendors will be banned from selling PET bottles; and
- VIP Village – new offering to patrons in an effort to make things interesting at the event and change it up.

Laurel C talked about how the event might combat flu transmission. Georgia advised that this matter would be discussed with the medical service provider to determine strategies to reduce transmission. It was noted that the flu season is already Significant, well prior to this event.

8. SITG19 BEEP

Mat M discussed a number of changes to the BEEP and thanked Laurel C for her comments. Changes included:

- Event Management Centre changed to Event Control Centre; and
- A number of minor typos.

There were no additional comments regarding the BEEP provided by the RWG members.

9. Other Business

Mark Somers asked where current and past plans were filed. Mat M advised the website but invited any member to contact the Chairperson or himself for specific copies. Many “current” Plans were currently with the Dept for approval with the remainder in preparation.

A RWG members tour of SITG 2019 was tentatively proposed for Friday 19 July (to include current community reps).

The Chairperson advised that the Dept had advised Parklands to liaise with Councils (Tweed and Byron) regarding the selection of a new community representative from each Shire post-SITG 2019. The Chairperson and the entire Group gave sincere thanks to the RWG community representatives for their constructive input, and service to their community; all applauded.

There being no other business, the Chairperson thanked the group and the meeting ended at approximately 2.35pm.